CISNA
SADC Committee of Insurance, Securities and Non-Banking Financial Authorities
Set-up under SADC Protocol on Finance and Investment

COMMITTEE OF INSURANCE, SECURITIES AND NON-BANKING FINANCIAL AUTHORITIES

'From Oversight to Foresight: Boards Shaping a Resilient SADC Financial Future'

PROGRAMME FOR CAPACITY BUILDING FOR BOARD MEMBERS

08 – 10 SEPTEMBER 2026

REPUBLIC OF MAURITIUS

Facilitator: Dr Jonnah Pongaponga,
SADC Development Finance Resource Centre

TIME	ACTIVITY
DAY 1: TUESDAY 08 SEPTEMBER 2026 *Oversight: governance, decision quality and the regulatory perimeter*	
09:00 – 09:15	Registration
09:30– 11:15	**Opening Ceremony** ***Welcome Address*** Mr Kenneth S Matomola Chairperson, SADC Committee of Insurance, Securities and Non-Banking Financial Authorities ***Address by*** Mr Zweli Sapula, Chief Executive Officer, SADC Development Finance Resource Centre ***Address by*** Mrs Prabha Chinien, Chief Executive, Financial Services Commission, Republic of Mauritius ***Address by*** Hon. Dhaneshwar Damry, Junior Minister of Finance, Mauritius ***Address by*** Hon. Dhananjay Ramful, Minister of Foreign Affairs, Regional Integration and International Trade, Mauritius ***Keynote Address*** Hon. Dr Jyoti Jeetun, Minister of Financial Services and Economic Planning, Mauritius
11:15 – 11:45	Networking Tea / Coffee Break
11:45– 12:00	**Overview of the Capacity Building Programme** Presenter **Dr Jonnah Pongaponga,** *Facilitator, SADC Development Finance Resource Centre*
12:00– 13:00	**Board–Management Conflict, Decision Bias and Noise – *Strengthening Decision Quality in Boards and Executive Leadership*** Governance failures are rarely caused by an absence of rules. They are caused by poor decisions made by capable people under conditions of friction, incomplete information and unexamined judgement. This facilitated session addresses two related threats to decision quality in boards and executive leadership: the structural tension between board and management, and the twin problems of bias and noise in the judgements each makes. Presenter **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
13:00 – 14:00	Lunch

TIME	ACTIVITY
14:00 – 15:30	**Panel discussion on the theme Integrated regulator v/s Separate Regulator for specific sectors.** **Panelists** Mr Hemraz Jankee, Board Member, FSC Mauritius Mr Heeraman Jowaheer – Chief Operating Officer, FSC Mauritius Dr Grace Muradzikwa, Vice Chairperson CISNA and Commissioner IPEC **Moderator** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
15:30 – 15:45	Tea / Coffee Break
15:45 – 16:45	**Regulating the evolving – *FinTech, Digital Assets landscape*** Financial innovation continues to outpace the regulatory perimeter. Digital assets, embedded finance, buy-now-pay-later arrangements and mobile money are reshaping who provides financial services and who supervises them. The panel examines where the perimeter currently sits across Member jurisdictions, what falls outside it by design and what falls outside it by accident, and how a board should weigh the trade-off between enabling innovation and accepting unsupervised risk. **Panelists** Ms Rubina Taujoo, Chairperson of Mauritius Finance Mr Nitin Ramphul, Chief Executive Officer, Financial Services Institute **Moderator** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
16:45 – 17:00	**Reflections and Close of Day 1** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
17:00 – 18:00	Free time / transfer to reception venue
18:00 – 21:00	Cocktail Reception and Gala Dinner
END OF DAY 1	

CISNA

SADC Committee of Insurance, Securities and Non-Banking Financial Authorities
Set-up under SADC Protocol on Finance and Investment

TIME	ACTIVITY
DAY 2: WEDNESDAY 09 SEPTEMBER 2026 *Pressure: the risks on the board's desk now*	
09:15 – 09:30	Registration
09:30 – 09:45	**Recap of Day 1 / Overview of Day 2** **Dr Jonnah Pongaponga,** *Facilitator, SADC Development Finance Resource Centre*
09:45 – 10:45	**Cyber Risk and Operational Resilience – *What Every Board Should Be Asking*** Regulatory authorities are themselves high-value targets, holding sensitive market and supervisory data, while the institutions they supervise face escalating cyber and third-party risk. It moves past technical vocabulary to the questions a board must answer: what a material incident at our own authority would look like, who decides when to disclose, how quickly supervisory functions could resume, and what assurance exists over third-party dependencies. **Dr Jonnah Pongaponga,** *Facilitator, SADC Development Finance Resource Centre* Interactive session
10:45 – 11:00	Tea / Coffee Break
11:00 – 12:15	**AI, Generative AI and SupTech – Supervisory Data Governance** Artificial intelligence is now embedded in underwriting, claims handling, market surveillance and customer interaction. The session addresses AI on both sides of the supervisory relationship the models regulated entities deploy and the SupTech tools authorities are adopting and asks what a board must be able to explain about a decision it did not make and cannot fully see. **Panelists** Mr Délio Bauque– Head of Department of Information Technology & Communication, ISSM Mozambique Mr Keith Sabilika – Senior Fintech Specialist, FSCA South Africa **Moderator** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
12:15 – 13:15	Lunch
13:15 – 15:15	**ESG – *From Disclosure to Underwriting Reality*** ***ESG in Supervision and Disclosure*** A stocktake of where Member Authorities currently stand on sustainability disclosure, and what remains outstanding. ***Climate and Disaster Risk Financing for Southern Africa*** Drought, cyclone and flood exposure make climate risk an underwriting and solvency question here, not solely a disclosure question. **Panelists** Ms Shaheena Abdul Carrim, Board Member FSC Mauritius Ms Deeya Hazareesing-Meetarbhan – Manager, Insurance and Retirement Funds, Medical Schemes and Intermediaries, CISNA **Moderator** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
15:15 – 15:30	Tea / Coffee Break

TIME	ACTIVITY
15:30 – 16:30	**Evolving financial services landscapes – Professional development of staff of Regulators** With Fintech, digital assets and increasing use of technology, regulators need to ensure that their staff have the required expertise to address the new challenges. Are we investing enough time and resources in skills and capacity development? What type of professional learnings for the future? Presentation by Mr Nitin Ramphul, Chief Executive Officer of Financial Services Institute, Mauritius
16:30 – 16:45	**Reflections and Close of Day 2** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
END OF DAY 2	

SADC Committee of Insurance, Securities and Non-Banking Financial Authorities
Set-up under SADC Protocol on Finance and Investment

TIME	ACTIVITY
DAY 3: THURSDAY 10 SEPTEMBER 2026 *Foresight: what is not yet on the agenda*	
09:15 – 09:30	Registration
09:30 – 09:45	**Recap of Day 2 / Overview of Day 3** **Dr Jonnah Pongaponga,** *Facilitator, SADC Development Finance Resource Centre*
09:45 – 10:35	**AML/CFT/CPF – What Grey-Listing Costs, and What Boards Are Accountable For** This session takes a deliberately board-level view of financial crime risk, organised around a single question: what does grey-listing actually cost a jurisdiction, and what is a regulatory authority's board accountable for in preventing or exiting it? Presentation by Mr Ajmal Burthun, Secretary General, CISNA Interactive session- Each authority participating will have 5 minutes to share their experience on how they have prepared for Mutual Evaluations.
10:35 – 10:50	Tea / Coffee Break
10:50 – 11:50	**Creating the Future – *Successes and How Each Authority is Becoming Future-Ready*** Four Member Authorities present on assigned topics rather than open submissions, ensuring coverage of priority areas of the CISNA mandate. Each present for ten minutes on a single slide and closes with one transferable lesson learned. ***Assigned topics*** • Pension coverage, demographics, adequacy and preservation; • Inclusive insurance and microinsurance; • Capital market development and regional integration; • Regulator talent, skills and succession. **Panelists** Mr Kenneth S Matomola, Chairperson of CISNA and Chief Executive Officer of NAMFISA - Namibia Dr Baghayo Saqware, Commissioner of TIRA- Tanzania **Moderator** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
11:50 – 12:00	**Reflections and Close of Day 3** **Dr Jonnah Pongaponga,** *SADC Development Finance Resource Centre*
12:00 – 12:30	**Official Closing** **Presenter** **Vice Chairperson,** *SADC Committee of Insurance, Securities and Non-Banking Financial Authorities*
12:30 LUNCH – END OF CAPACITY BUILDING PROGRAMME	